



Ting Internet media kit

2023

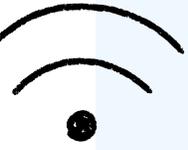


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Ting Internet

We're [Ting Internet](#), a [Tucows company](#), providing lightning-fast fiber internet to select U.S. cities and towns.

At Ting, we like to think we provide more than just better internet. We believe fiber is the future and are committed to bringing the benefits of lightning-fast fiber internet to all Americans. But beyond great internet service, we think customers deserve an internet service provider (ISP) that is honest, helpful, responsive and refreshingly human. That's why we're proud to support local initiatives that help to close the digital divide and foster entrepreneurship, innovation and education.

A few fast facts about us



Tucows is Ting Internet's parent company, founded in 1993 to improve internet access and affordability. Ting was founded in 2012 to continue that mission.



Today, we have over 1,400 employees across 8 offices.



Ting Internet is currently operating in over 15 communities across the United States. For a full list of our current Ting Towns, please visit: <https://ting.com/internet>.



Social channels

 [YouTube @TingInternet](#)

 [Twitter @TingInternet](#)

 [LinkedIn /tinginternet](#)

Mission

To strengthen connections with customers, businesses and communities and foster their growth by being the most reliable and customer-centric ISP.

Vision

To build the foundation for the internet of the future: one that is more accessible, equitable and innovative.

Beliefs

- **Helping people:** Ting is built on customer service. We empower teams with the tools and knowledge to help customers, and then we get out of their way so they can do it.
- **Clarity and honesty:** Too often, mobile and internet service providers rely on confusion to turn a profit. We don't. We promote clarity and give people the info they need to make informed decisions.
- **A free and open internet:** We're passionate advocates of net neutrality principles. We support a free and open internet in word and deed. Ting will never block, throttle or otherwise interfere with the online access of our customers.



Commitment to community

Ting's local presence is only possible because of the great people who live and work in our Ting Towns, and we're so grateful to be a part of these communities.

We partner with Ting Internet town community leadership, members and organizations to support important community resources. Often, that means providing a free connection to our lightning-fast fiber network, but it can also take the form of sponsorship, advocacy and partnering to do good in the community.

Below are just a few examples of how Ting works with our communities:

- **We give free gigabit internet to local meeting spots, parks and other places of connection for members of our community.**
 - For example, in Charlottesville, Virginia, we give free gigabit to the Jefferson Madison Regional Library, the Live Arts Center and Community Bikes. In Holly Springs, North Carolina, locals can connect online while they're visiting the Holly Glen Clubhouse and Pool.
 - In addition, Ting donates gigabit internet to affordable housing units across our Ting Towns.
- **Ting Internet provides sponsorship and support to local programs, events, foundations, festivals, charities and public services.**
 - As engaged members of our Ting Towns, we work to identify the programs and opportunities that will have the greatest positive impact.
 - While each community sponsorship might look different, a few of our sponsorships include: the Ting Pavillion in Charlottesville, Virginia; donation matching in Sandpoint, Idaho, for renovations of the Pandida Theatre; and sponsoring the Carroll Biz Challenge in Westminster, Maryland, a competition that gives local entrepreneurs the chance to pitch their business ideas and win start-up cash.
- **We are fierce advocates for the internet and innovation.**
 - You'll also find key members of Ting Internet's leadership team on panels at things like Charlottesville's Tom Tom Founders Festival, whose mission is to move people to leave a lasting legacy of creativity and innovation throughout the city.

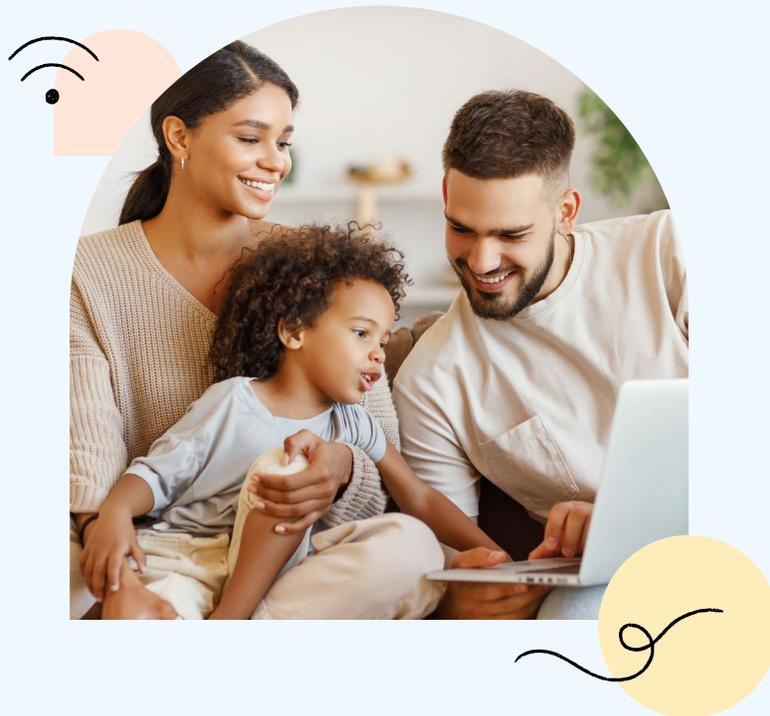
Digital inclusion and equity work

Ting is a proud participant in the [Affordable Connectivity Program \(ACP\)](#) helping all communities gain access to lightning-fast fiber internet. The Affordable Connectivity Program is a long-term broadband subsidy program that launched on December 31, 2021. The program provides qualifying households a monthly discount on their residential internet service. The aim of the program is to make broadband affordable and accessible for the many Americans who rely on it for work, school, health care and more.

Fast, reliable fiber internet access from Ting qualifies under the ACP. The [Ting Internet Affordable Connectivity Program](#) outlines the steps involved and makes it as easy as possible to apply for the ACP.

If a household is part of the ACP program, Ting will automatically apply the credit to their monthly bill. In addition, Ting offers the following to households that qualify for the ACP when they sign up:

- No start-up costs
- A free router



Boilerplates

Ting Internet

About Ting Internet

Ting Internet provides lightning-fast fiber internet in select U.S. towns and cities. We are committed to net neutrality and the open internet. More than that, Ting Internet is committed to being a part of improving the communities it serves by supporting and championing local good works. Ting Internet sponsors local programs, events, foundations, festivals, charities and public services everywhere we go, investing in the future of the towns we serve.

Tucows

About Tucows

Tucows helps connect more people to the benefit of internet access through communications service technology, domain services and fiber-optic internet infrastructure. Ting (ting.com) delivers fixed fiber internet access with outstanding customer support. Wavelo (wavelo.com) is a telecommunications software suite for service providers that simplifies the management of mobile and internet network access; provisioning, billing and subscription; developer tools; and more. Tucows Domains (tucowsdomains.com) manages approximately 24 million domain names and millions of value-added services through a global reseller network of over 35,000 web hosts and ISPs. Hover (hover.com) makes it easy for individuals and small businesses to manage their domain names and email addresses. More information can be found on Tucows' corporate website (tucows.com).

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Media

Logos



Primary blue logo



White logo



Business blue logo